

To maintain a healthy workforce, and consistent with public health directives, we want to reduce our residents and staff exposure to COVID-19 by limiting public access to our administrative offices, including our headquarters and property management offices.

What does this mean?

PHA is still open for business, but we will be relying on our on-line resources, document drop-off, phone conferences and other technology to accomplish our work.

What can you do to help?

- If you are a public housing resident or HCV (formally Section 8) client in need of emergency service in your unit, please call our customer service line at **(215) 684-4000**.
- If you are a landlord, please visit www.pha.phila.gov and enroll in either the on-line Landlord Portal to transact business and get important updates.
- If you have pending business with the agency, please email or call the staff person you are working with.
- If you need to drop off a document, you may send the document by regular mail or leave in our drop box and we will call you to discuss.